

ExchangeDaily

Essential reading for the communications industry executive
An iTWire publication

www.itwire.com/exchange

No: 445 02 December 2010

Frost & Sullivan hands out gongs

Frost & Sullivan has announced its 2010 Australia Best Practice Awards, 18 in total. Telstra scored four of them, and Cisco two, three if you include Tandberg.

New this year was the Telecommunications Service Provider of the Year award that went to Optus. According to Optus it recognises "strong performance in mobile, broadband, data communications and managed services."

However there were separate awards for Data Communications Service Provider of the Year, which went to Telstra; Managed Security Services Provider of the Year - Verizon Business; Managed Service Provider of the Year - Telstra; Broadband Service Provider of the Year - Telstra; Mobile Service Provider of the Year - Vodafone Hutchison Australia; and Hosted Contact Centre Service Provider of the Year - Telstra.

Cisco scored Network Security Vendor of the Year and Enterprise Telephony Vendor of the Year and its subsidiary Tandberg Videoconferencing Vendor of the Year.

Other awards were IP Video Surveillance Vendor of the Year - Axis Communications; Biometrics Vendor of the Year - Argus Global; RFID Technology Vendor of the Year - Magellan Technology; UPS Vendor of the Year - APC by Schneider Electric; Application Networking Vendor of the Year - Riverbed; Secure Content Management Vendor of the Year - Websense; Digital Signage Systems Vendor of the Year - Samsung; and Contact Centre Applications Vendor of the Year - Genesys Telecommunications Laboratories.
